



A mattress like no other

Online Return Request Form

(for orders placed via uk.tempur.com only)

To: TEMPUR UK Ltd

I hereby give notice that I withdraw from my contract of sale for order number:

Received on: / /

In doing so I wish to:

1. Cancel/return all items on this order 2. Cancel/return selected items from my order

If option 2, please confirm the items you are sending back and the quantities you wish to return

Large items

Mattresses Topper 7

Bed/Headboard Sofa bed

Small items

Pillow

Accessory

Topper 3.5

Bedding

Please confirm your return shipping method:

- I am returning **at least one large** item such as a mattress, bed, headboard, sofa bed or Topper 7 and request you contact me to arrange uplift of my order. **I understand this service is FREE on condition of my accepting the designated collection date offered by TEMPUR® for items located at a Mainland UK address.**
- I am returning **one or more small items** and will send them back via **Freepost** to TEMPUR UK Ltd. Please email me a return number and address label which I will attach to my parcel before posting.
- I will make my own arrangements **at my own expense** to return my order to you within 14 calendar days of this notification.

To help us meet the needs of future customers, please state the reason for your return request in the box below:

Please complete your details in the form below. * Indicates a mandatory field.

| | | | |
|----------------|----------------------|-------------|----------------------|
| * Name | <input type="text"/> | * Address 1 | <input type="text"/> |
| * Email | <input type="text"/> | Address 2 | <input type="text"/> |
| * Phone Number | <input type="text"/> | Address 3 | <input type="text"/> |
| | | * Town | <input type="text"/> |
| | | * Postcode | <input type="text"/> |
| | | * Country | <input type="text"/> |

Signature

IMPORTANT: If you have opted to send items back by either method 2 - FREEPOST, or method 3 - at your own expense, please wait for us to authorise your request first. We need to provide you with a unique reference number before you dispatch your unwanted items.

Remember to complete all sections and sign where indicated before returning to this address:

Att. Customer Services
TEMPUR UK Ltd
Tempur House
Caxton Point
Printing Hous Lane
Hayes
Middlesex
UB3 1AP

Please ensure you obtain proof of posting in the event of our non-receipt of this document.